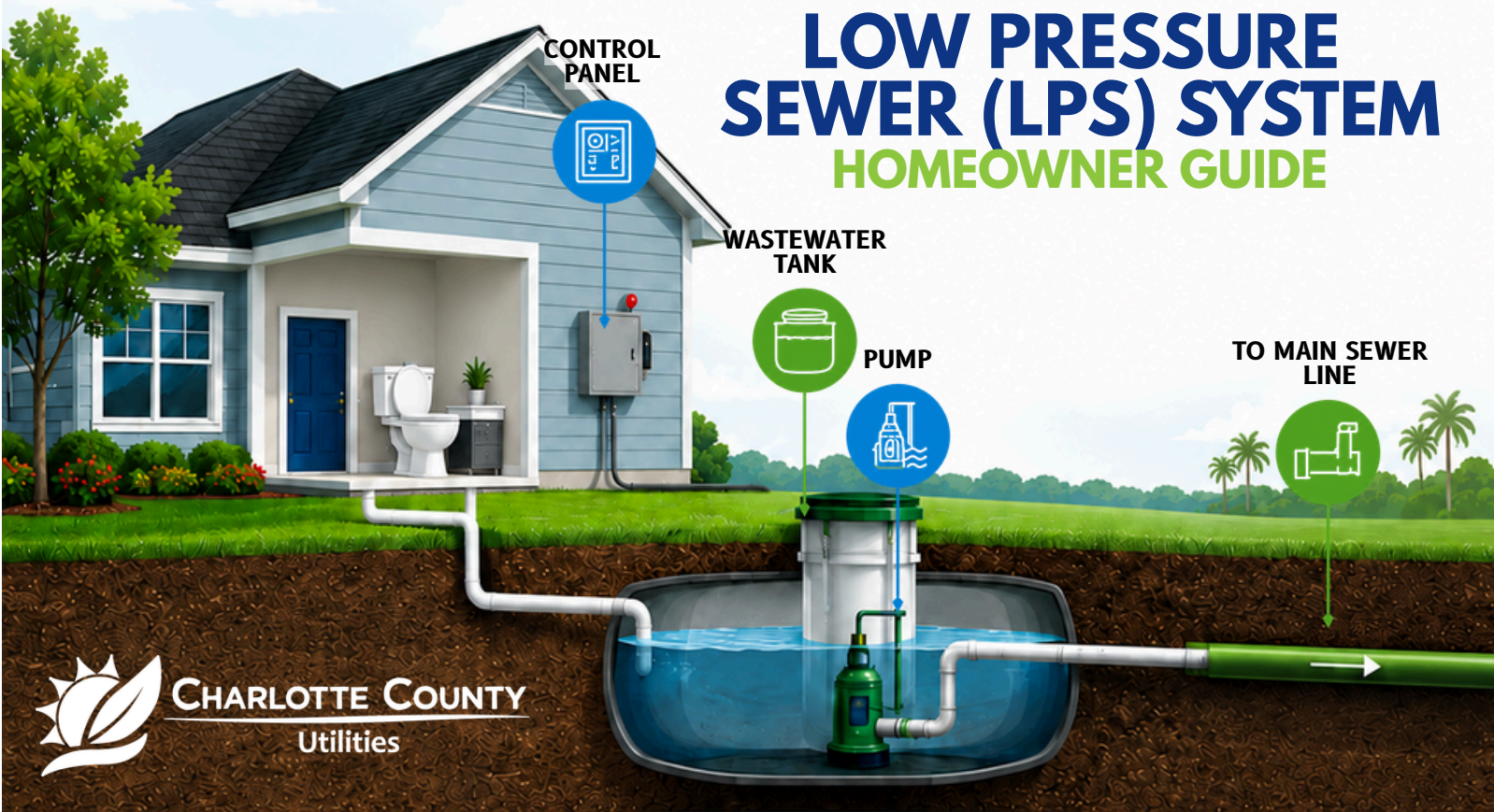


LOW PRESSURE SEWER (LPS) SYSTEM

HOMEOWNER GUIDE



HOW IT WORKS

1



Wastewater leaves your home.

2



Wastewater collects in tank.

3



Pump moves sewage to sewer main.

4



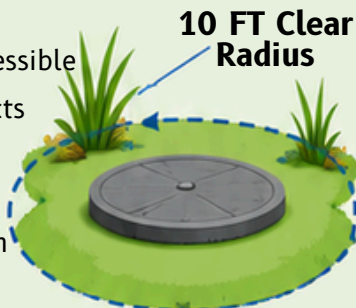
CCU treats the wastewater.

WHO TAKES CARE OF WHAT?



YOU

- ✓ Keep the tank area accessible
- ✓ Don't place heavy objects on the lid
- ✓ Don't drive over the tank
- ✓ Maintain plumbing from your home to the LPS tank



CHARLOTTE COUNTY UTILITIES

- ✓ Maintains the pump, tank, and electrical panel.
- ✓ Maintains the sewer line
- ✓ Provides 24/7 service
- ✓ Alarm response
- ✓ Repairs Utility-owned equipment



QUESTIONS?

941.764.4300 OR 1.800.524.3494

Available 24 hours a day, 7 days a week.

CharlotteCountyFL.gov/Utilities

[Click to learn more!](#)



CHARLOTTE COUNTY
Utilities



NEVER FLUSH THESE ITEMS

These items can damage your system and cause backups.



Flushable Wipes



Feminine Products



Grease & Cooking Oil



Coffee Grounds



Hair



Medications



Chemicals & Paints



Cloth & Rags



Garbage



Cigarettes & Vapes



Septic Tank Treatments/
Cleaners



Excessive Detergent
(follow instructions)



**IF IT ISN'T PEE, POOP
OR TOILET PAPER**
don't flush it!



Household hazardous materials can be safely disposed of for **FREE** at a Charlotte County Recycling/Transfer Facility.

MID COUNTY MINI-TRANSFER

19675 Kenilworth Blvd, Port Charlotte

WEST COUNTY MINI-TRANSFER

7070 Environmental Way, Englewood



POWER OUTAGE?

The pump won't function during a power outage.

- ✓ The tank provides a reserve capacity of about 8 hours.
- ✓ Avoid laundry and long showers until power returns.
- ✓ Report the date and time of the power outage when you call us.
- ✓ Call 941.764.4300 or 1.800.524.3494



IF YOUR ALARM GOES OFF

Follow these steps:

1



PRESS THE SILENCE BUTTON

Silence the audible alarm using the button under the control panel.

2



REDUCE WATER USE

Avoid laundry, long showers, dishwashing and excessive flushing until the issue is resolved.



3



CALL CHARLOTTE COUNTY UTILITIES 941.764.4300

Available 24 hours a day,
7 days a week.

Do NOT call a private plumber.

4



WAIT FOR OUR TECHNICIAN

Our technicians drive County vehicles, have identification and typically work outside. They won't need to enter your home or business.



WE'RE HERE TO HELP

Every effort will be made to provide prompt, courteous, and effective service.



IMPORTANT TO KNOW



Do not build structures or add landscaping within 10 feet of the tank access.



Do not drive or park vehicles over the tank. Do not place heavy objects on the lid.



Failure to follow these instructions may result in repair charges.