



# Charlotte County Resources

Find more info on [CharlotteCountyFL.gov/storm](http://CharlotteCountyFL.gov/storm)  
Call 941.833.4000 8 a.m. to 5 p.m. Monday-Friday



## Apply for Disaster Assistance Now



**FEMA** | DISASTER ASSISTANCE

**1-800-621-3362** [DisasterAssistance.gov](http://DisasterAssistance.gov)  
711 or Video Relay Service (VRS): 1-800-621-3362

**Please have the following available:**

- Address & condition of damaged home
- Insurance info, & social security number
- Phone number, address, email for notifications

**Direct Deposit:** Disaster assistance funds can be sent directly to your bank account (provide your bank type, account & routing number).

**Stay in touch with FEMA:** You will receive a FEMA registration number when you apply. Save this number when you contact FEMA.

Disaster assistance is available without regard to race, color, religion, national origin, sex, age, disability, English proficiency, or economic status.

### Free Cleanup Assistance with Samaritan's Purse

Samaritan's Purse is assisting homeowners who were affected by Hurricane Milton. Volunteers may be available to help with flood cleanup and sanitizing, roof tarping, chainsaw work and more. This is a free service. Call 833-747-1234 to speak with a Samaritan's Purse representative.

### CrisisCleanup.org Cleanup Assistance for

**Hurricanes Helene and Milton:** 844.965.1386  
Hotline open until Oct. 25, 2024. All services free, but not guaranteed due to overwhelming need: Muck out, trees, tarps, debris and more.

### IF YOU HAVEN'T ALREADY – APPLY FOR ASSISTANCE – FEMA

Individual & Business Assistance for Hurricane Helene - apply in several ways:

- Online at [DisasterAssistance.gov](http://DisasterAssistance.gov)
- On the FEMA mobile app
- Call 800.621.3362 from 7 a.m. to 10 p.m.
- Visit **FEMA Disaster Recovery Center** open 7 a.m.-7 p.m. 7 days a week at South County Regional Park Recreation Center, 670 Cooper St., Punta Gorda



### DAMAGE REPORTING

Assist us in the disaster response - help us collect damage assessments. Visit [tinyurl.com/reportingdamage](http://tinyurl.com/reportingdamage), enter your address, select the type of damage, and upload a photo.

### COMFORT STATIONS ARE OPEN – SHOWERS, RESTROOMS, LAUNDRY

Showers, restrooms, laundry (bring your supplies) open 8 a.m.-7 p.m. daily at Harold Avenue Regional Park Recreation Center, 23400 Harold Ave., Port Charlotte.

Charlotte County Transit provides free rides to the comfort stations. Call 941.575.4000.

### SHELTER (SHORT TERM LIVING SPACE)

The shelter at Harold Avenue Regional Park Recreation Center, 23400 Harold Avenue, Port Charlotte, is open as a short-term shared living space for residents displaced from the storms. It is being operated by the American Red Cross. Cots, water and meals will be provided. Space is limited.

### GOODWILL COMMUNITY RESOURCE CENTER

Goodwill Community Resource Center in Port Charlotte have staff to residents apply for FEMA and SBA. Hours are 9 a.m.-5 p.m. Monday-Friday inside the store, 24123 Peachland Blvd, Unit B1. Additional services provided include disaster unemployment technical assistance and website and portal navigation. Call 941.255.3884 for more info.

### LEGAL SERVICES

Florida Rural Legal Services is a nonprofit law firm that provides free civil legal assistance. Visit [FRLS.org](http://FRLS.org) or call 1.888.582.3410.

### CHARCOCARES

Text CHARCOCARES to 888-777 to receive text updates about the latest area recovery resources.

## LIBRARIES OPEN WITH WI-FI

Port Charlotte Public Library at 2280 Aaron St., Port Charlotte; Punta Gorda Charlotte Library at 401 Shreve St., Punta Gorda; Englewood Charlotte Public Library at 3450 N Access Rd., Englewood have all reopened and resumed normal operating hours. Library patrons will have access to charging stations, computers, and Wi-Fi.

## BUSINESS DISASTER LOANS

If you have business losses you may qualify for assistance from the U.S. Small Business Administration. Visit [lending.sba.gov](http://lending.sba.gov).

## MULTI-AGENCY RESOURCE CENTER

Open inside the Port Charlotte Town Center Mall, 1441 Tamiami Trail, across the FYE store, to assist residents affected by Hurricane Milton providing local and state resources to support recovery efforts:

- 10 a.m.-6 p.m. Monday-Saturday
- 12 p.m.-6 p.m. Sunday

Charlotte County Transit Services is offering free rides to and from the MARC. Call 941-575-4000 option 1 to schedule a ride.

## PRICE GOUGING

State Price Gouging Hotline: 1.866.966.7226. Florida's price gouging law applies to items and services essential to getting ready for or recovering from a storm within the areas of a declared state of emergency. Visit [MyFloridaLegal.com](http://MyFloridaLegal.com).

## SOLID WASTE SERVICES

Residential curbside collection has resumed the regular schedule. The **Mid-County** and **West Charlotte Mini-Transfer and Recycling Facilities** have reopened with extended schedules. Mid-County is open 24/7 and West Charlotte is open 9 a.m. to gates closing at 4:45 p.m. Monday-Saturday. **Charlotte County Landfill** is open 7 a.m.-4:30 p.m., Monday-Friday and 7 a.m.-12:30 p.m., Saturdays.

## STORM DEBRIS

It is the property owners' responsibility to separate debris into categories, placing piles in county-maintained right-of-way, off the road, not on private property: construction & demolition materials, electronic waste (e-waste), household hazardous waste, white goods, vegetation, household garbage.

Do not place trash or debris around fire hydrants, backflow preventers, automated flushers, valve covers, water sample stations or water meter boxes. Do not place it under power lines or trees.

## DO NOT PUT SAND IN ROADS USE THE TWO SAND DROP-OFF SITES.

Two sand drop-off sites are open 7 a.m.-6 p.m. Monday-Saturday at the north end of the parking area in Englewood Beach at Chadwick Park, 2100 N. Beach Road in Englewood, and at 1 N. Gulf Blvd. on Don Pedro Knight Islands. Do not put the sand on the beach - It is not allowed by the state and you may be fined. Contractors and residents can drop off sand (no dirt, no muck) for free. You may empty sandbags, but do not leave bags and containers at the site.

## PROTECT AGAINST CONTRACTOR FRAUD

- Hire only licensed contractors. Unlicensed contracting during a State of Emergency is a felony.
- Be cautious of anyone coming to your home uninvited and offering to do home repairs or asking you to pull the permits. These may be indications they are not properly licensed.
- Report possible unlicensed activity in Charlotte County at 941.743.1201 or [BuildingConstruction@CharlotteCountyFL.gov](mailto:BuildingConstruction@CharlotteCountyFL.gov)
- Obtain a written estimate or contract with start/completion dates and payment terms in it. Do not pay in full before work begins nor pay the final balance until work is completed to your satisfaction. NEVER pay with cash.

## NON-PROFIT RESOURCES



For more resources and assistance, visit [www.coadfl.org](http://www.coadfl.org)  
Community Organizations Active in a Disaster

## ALERT CHARLOTTE

Get alerted about emergencies by signing up for our emergency alert program. Receive messages wherever you specify: home, mobile or business phones, email address, text messages, and more. [www.CharlotteCountyFL.gov/alertcharlotte](http://www.CharlotteCountyFL.gov/alertcharlotte)