

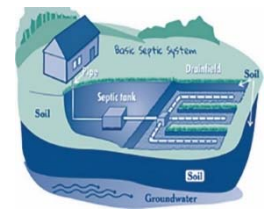


New Service Requests – *Scheduling begins upon receipt of payment*

- **Existing Homes** – If the meter box already exists at the property, Utilities needs about a week’s notice to install the meter, set up the account and turn on service.
- **New Construction** – An availability report must be submitted as part of the building permit application. If service is considered available (adjacent to an existing line), please allow for 8 to 10 weeks for a new installation of water or sewer (includes service line, meter box and meter). *Please contact us to pay for utility service as soon as the building plans are approved.*
- **Line Extension** – If service is not currently available, you may request service if the property is near an existing line and meets certain criteria. However, it is subject to approval and the waiting period varies between 3 to 8 months.

Septic Tank & Well Installation – *Request a current availability report*

- New service lines are being installed or planned for regularly, so request a current availability report before pulling the permit for a new septic tank or well.
- <http://www.charlottecountyfl.com/CCU/CustomForms/Availability/>



Uniform Extension Policy – *Revising rules & regulations related to development*

- Utilities is in the process of recommending updates to the 2007 policy that guides commercial and residential development.
- To provide comments, email Kaley.Miller@CharlotteCountyFL.gov
- <https://www.charlottecountyfl.gov/dept/utilities/Pages/Policies-and-Standards.aspx>

Charlotte County Sewer Master Plan (CCSMP) – *Sustainable, Healthy & Affordable*

- Septic to Sewer Conversions (S2S) will improve water quality by removing nutrients, bacteria and fecal coliform from the waterways.
- Densely populated areas with aging septic tanks have been prioritized in five-year intervals. First five-year costs are estimated at > \$85M.
- CCSMP is subject to BCC approvals and annual updates/changes.
- For each residential connection, the CCSMP proposes a turnkey, affordable “S2S One Rate” to include physical plumbing connection to the home, and septic tank abandonment.
- Actual cost is > \$15K while customers are charged \$11.2K (2017 rate).
- To fund the difference, Utilities will request grants, low interest loans and voter support for a portion of the sales tax (starting in 2021).
- Jones Edmunds is developing the CCSMP and further public outreach opportunities.
- <https://www.charlottecountyfl.gov/dept/utilities/Pages/Sewer-Master-Plan.aspx>

