



Monthly Report

Jan. 2024

County hosts One Charlotte, One Water Town Hall

Thank you to the residents who attended the Jan. 31 One Charlotte, One Water town hall at the Charlotte Harbor Event and Conference Center. Presenters used interactive tools to solicit feedback on the many issues surrounding water quality. They also briefed attendees on the history of water policy, current challenges and ongoing testing and monitoring projects. Staff also provided an update on the One Charlotte, One Water plan, which will be completed soon and presented to the County Commission for

its review.

The One Water concept behind the plan follows the U.S. Water Alliance's philosophy of treating all water — whether from the tap, a stream, a storm, an aquifer, or a sewer — in a collaborative, integrated manner.

The goal is to explore all the issues before us and develop solutions. The approach is holistic and inclusive, taking into account all stakeholders, present and future, to ensure water quality.

We asked attendees what concerned them most about water; what they knew about storm-water management methods; how familiar they were with the county's comprehensive plan; how they felt about the conditions of our canal system; drinking water quality; wastewater treatment methods; and what they would like to see the One Charlotte, One Water plan address.

For info and survey results, visit www.CharlotteCountyFL.gov/OneCharlotteOneWater.



More than 100 residents participated in the JAN. 31 One Charlotte, One Water Town Hall at the Charlotte Harbor Event and Conference Center.

Provide your input on new watershed master

The county needs input on any impacts from flooding residents may have experienced to include in its new watershed master plan. To participate in an online survey, visit tinyurl.com/floodinginput. The survey closes at 5 p.m. on Aug. 1, 2024.

This input will help us identify additional areas of concern. The input and ultimately the plan will provide us with a better understanding of how and where stormwater and flooding occur after rain events.

CC-TV Now Available on Streaming Devices, Smart TVs

Charlotte County Television, CC-TV, the local government channel that informs and updates residents on county services, programs, meetings, and events, is now available via streaming platforms. Viewers may watch CC-TV on their smart televisions, streaming devices, smartphones and tablets without a cable or satellite connection. To watch CC-TV via a streaming platform, download the free app from your device's app store and choose between live streaming or on-demand videos. CC-TV is accessible in the Apple TV, Roku and Amazon app stores. Simply search for



When the app opens, click the CC-TV graphic to view CC-TV.

CC-TV is still available on Comcast

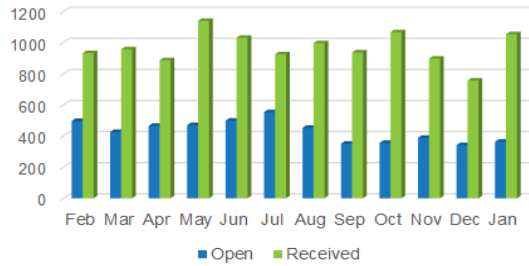
Charlotte County Television. To watch on an Android phone or iPhone, search for Cablecast in your device's app store.

(channel 20), YouTube channel (www.youtube.com/CCTVcharlottecountyFL) and on our website (CharlotteCountyFL.gov).

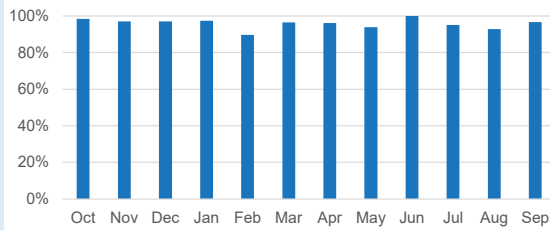
In 2017, CC-TV began livestreaming meetings in Room 119 of the Charlotte County Administration Center on Facebook, where the county page has more than 24,000 followers. Last year, we added a CC-TV livestream to our YouTube page, where you can also see archived original videos, including the Emmy Award-winning Artist Showcase, Let's Talk Charlotte, News You Can Use and War Stories.

Information Technology

Service Tickets by Month

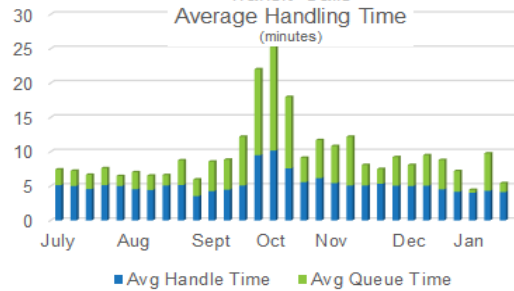


Customer Satisfaction % Positive

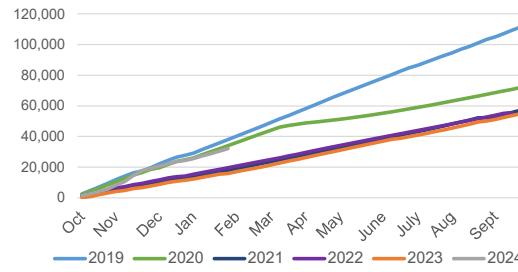


Transit

Transit Calls Average Handling Time (minutes)



Annual Cumulative Ridership

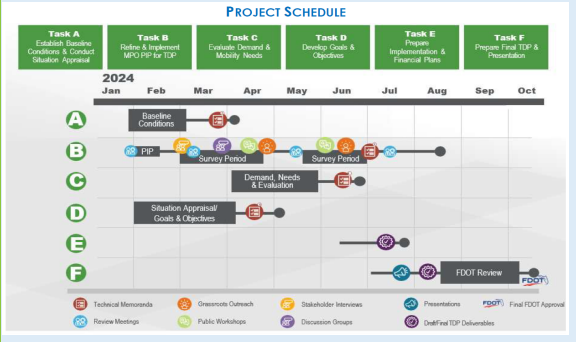


Director Highlights

Transit Development Plan (TDP)

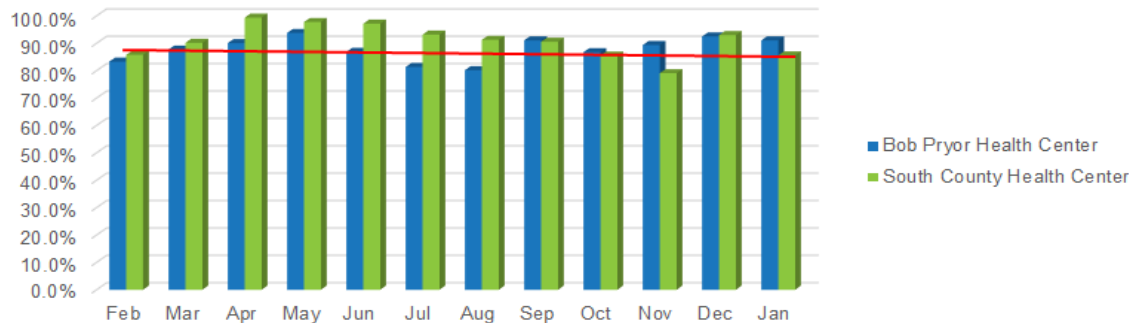
The TDP is a requirement for Transit agencies to be eligible to receive State Block grant funding. A major update to the TDP is completed every 5 years, with interim annual updates, and is a strategic guide for public transportation in the community over the next 10 years and is a representation of the County's vision for public transportation in the service area during this time period. Through joint efforts between the Division, Metropolitan Planning Organization (MPO), Commissioners and public stakeholders, the final outcome will result in a plan for transit and mobility needs, cost and revenue projections and community transit goals, objectives and policies to ensure public transportation services being provided and planned for are consistent with the County's mobility needs. As part of this plan, a fare study will be conducted as well as a marketing plan and alternative fuel feasibility study.

January 2024



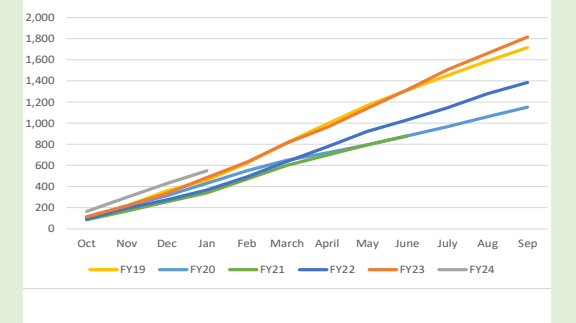
Health Center

Employee Health Center Monthly Appointment Utilization Summary



Records Management

Record Requests



WHAT'S HAPPENING IN COMMUNITY DEVELOPMENT?



PERMITTING STAGE



UNDER CONSTRUCTION



COMPLETED!!



Dr. Shaw Veterinary Clinic

27570 Disston Ave., Punta Gorda
6,000 sq. ft. animal clinic.

7 Brew Coffee

4265 Tamiami Trail, Port Charlotte
547 sq. ft. drive-thru coffee shop.

Dogwood Animal Clinic

19677 Cochran Blvd., Port Charlotte
4,650 sq. ft. animal clinic.

Bachmann Project

21301/21401 Veterans Blvd., Port Charlotte
600 unit multi-family development.

Piper Logistics

9225 Piper Rd., Punta Gorda
139,200 sq. ft. warehousing and distribution development.

Avery Port Charlotte

1441 Tamiami Trail, Port Charlotte
Redevelopment of existing retail to multi-family apartment complex, former site of the Macy's department store.

Lakeside Village

401, 475, 551, and 601 Duncan Rd., Punta Gorda
Twenty-two multi-family buildings with 1,188 dwelling units, and an amenity area.

Mazda Car Dealership

798 Tamiami Trail, Port Charlotte
Car dealership with wash and service bays to be constructed in two phases.



Del Taco & Buffalo Wild Wings

1490 Tamiami Tral, Port Charlotte
2,370 sq. ft. Del Taco & 1,145 sq. ft. Buffalo Wild Wings drive-thru.



Whiskey Joe's

5000 Tamiami Trail, Port Charlotte
The project consists of a restaurant, outdoor tiki bar, event pavilion, and recreational areas.



GCM Balentine Manufacturing

8381 Duffie Dr., Punta Gorda
48,000 sq. ft. and 15,000 sq. ft. manufacturing and storage buildings.



McAlister's Deli

19570 Cochran Blvd., Port Charlotte
4,600 sq. ft. restaurant with drive-thru.



Equus Warehouse and Distribution

9450 Piper Rd., Punta Gorda
378,000 sq. ft. warehouse and distribution project.

PROJECTS' SPOTLIGHT

Babcock Update

- Certificates of Occupancy issued since August 2016: 2,444
- Single Family Permits Issued January: 124

West Port Update

- Single Family Certificates of Occupancy Issued since April 2021: 509
- Single Family Permits Issued January: 28



Christian Brothers Automotive

24130 Beatrix Blvd., Port Charlotte
10 bay automotive service center.

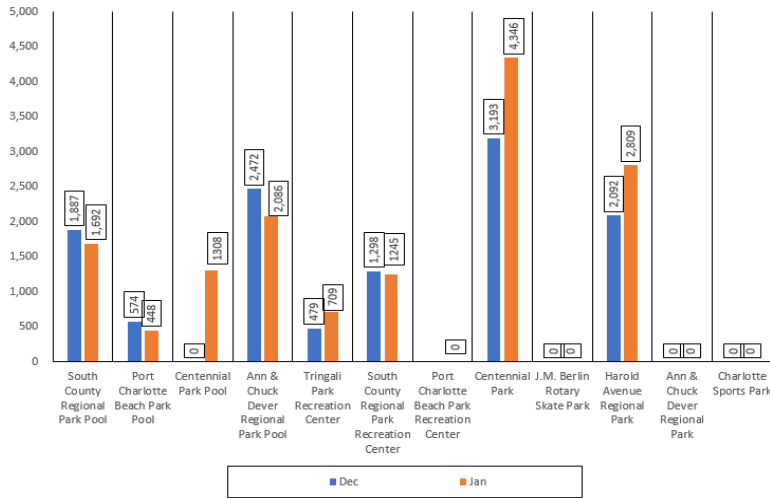
January Permitting:
Total Single Family Permits Issued: 419
Single Family Certificates of Occupancy Issued: 293
Total Permits Taken In December: 4,166
Total Permits Taken in January: 3,513
Total Permits Issued for January: 3,721
Total Permits Issued FY22-23: 81,910
(Fiscal Year Oct. 2022—Sept. 2023)
Total Permits Issued FY23-24: 15,596

PERMITTING SNAPSHOT

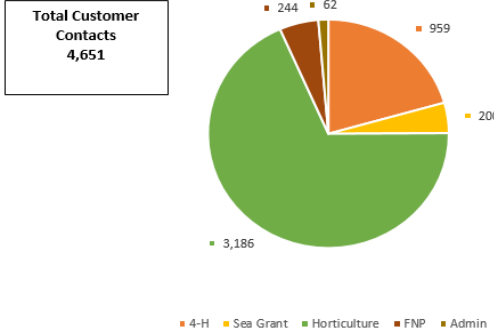


January, 2024

Recreation Centers and Aquatic Facilities Attendance



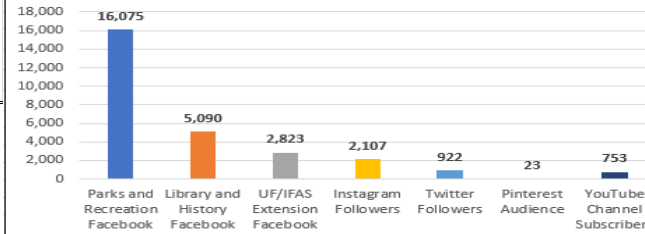
UF/IFAS Extension Service Customer Contacts



Parks and Athletic Field Maintenance

- 3,035 trash bags collected
- 590 recycling bags collected
- 317 fields prepped for practices/games
- 1 tournament – 5 fields used

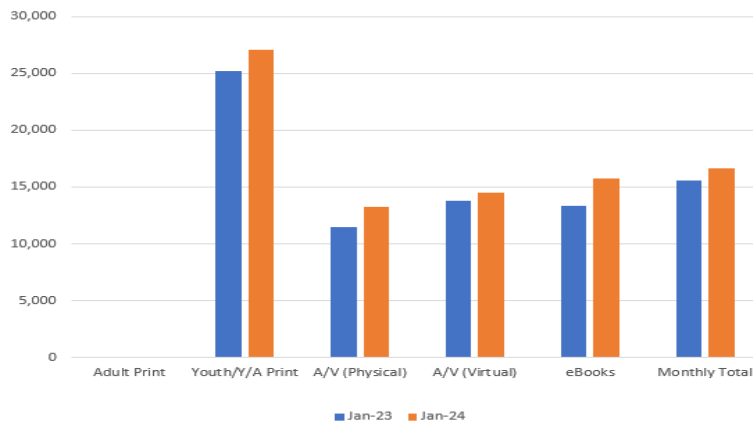
Social Media Impact



Land Management

- 34.5 miles maintained
- 19 acres of exotics treated
- 12 acres of habitat managed
- 167 acres of overstory reduction
- Staff conducted three outreach events covering identification of exotic flora species common to our area.

2022-2023 Library Circulation Comparison



Natural Resources

Coastal Lighting

- 37 permits in review
- 9 permit inspections

Eagle Nests

- 24 nests being monitored
- 12 nests with chicks
- 6 nests with eggs

Project Management

- Completed-4
- Not started -14
- In progress-60
- 78 total projects, \$10,136,703

GROUND BREAKING FOR WHISKEY JOE'S IN CHARLOTTE HARBOR

Congratulations to Specialty Restaurants for breaking ground on Whiskey Joe's Bar and Grill in Charlotte Harbor! Restaurant chain Whiskey Joe's Bar & Grill, a popular venue in Ellenton on the Manatee River, Tampa, Port Richey and Pensacola Beach, will open a fifth Florida location in about a year and a half at 5000 Tamiami Trail and Melbourne Street across the highway from Sunseeker Resort on a 2.8-acre site on the Peace River. Read more: [Whiskey Joe's Bar & Grill breaks ground in Charlotte Harbor - Gulfshore Business](#)



EXCITING NEWS FOR FLORIDA'S ECONOMIC DEVELOPMENT CLIMATE

- Florida is home to the highest number of small businesses in the entire country. [Click here.](#)
- FloridaCommerce recognizes Florida Economic Development Week. [View that article here.](#)



CHARLOTTE TECHNICAL COLLEGE'S AVIATION PROGRAM NEW TRAINING FACILITY

As the aviation industry continues to soar to new heights, there is an unprecedented demand for specialized skills, particularly in aviation mechanics. The Aviation Training Facility at Charlotte Technical College is set to equip aspiring mechanics with the knowledge and expertise needed to thrive in this exciting field. [View here.](#)

Charlotte Sports Park



The Charlotte Sports Park experienced significant damage throughout the facility and practice fields caused by Category 4 Hurricane Ian on September 28, 2022.

This resulted in substantial damage to the practice field turf, batter's eyes, and backstops. The Major League Clubhouse, Building A, Building B, and the Press Tower all suffered water intrusion. The interior of each of these buildings has since been mitigated and rebuilt along with complete roof replacements.

The main stadium and baseball field suffered a total loss to the roof structure that covered stadium seats and sports lighting. The roof was rebuilt and all new LED stadium lights were installed in time for the 2024 Spring Training Season to begin on schedule.

- ◆ The first public input process for the Bridgeless Barrier Island Accessibility Study was held. Almost 800 responses are being summarized to determine next steps.



- ◆ The playground at the Family Services Center was erected. Accommodating up to 63 children ages 5-12, it has a rubber surface with ribbon curb for safety.

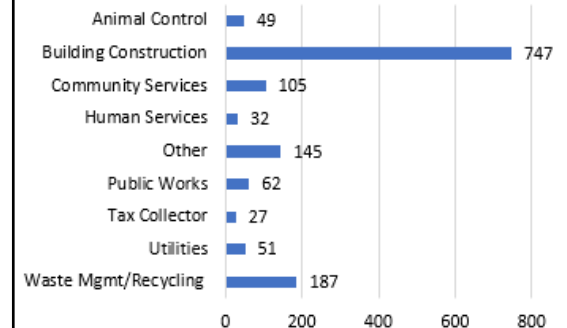
- ◆ Design and CM@ Risk proposals for the William R Gaines Jr. Veterans Memorial Park Phase II and G.C. Herring Park were received with shortlisting scheduled in February.

- ◆ The Board recently approved the Guaranteed Maximum Price (GMP) to finish the build-out of the CCSO District 5 and Fire Station 9 at Babcock Ranch. Both shell buildings were constructed by Babcock Ranch developers and passed final building inspections.



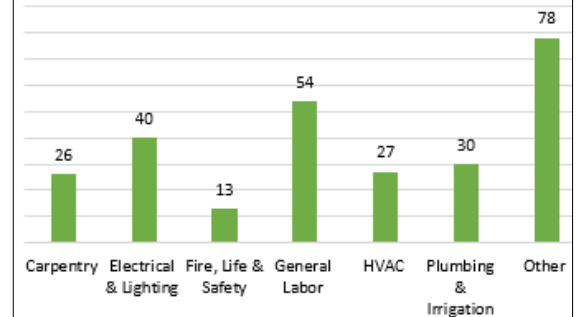
Complete building construction and turn over is expected late 2024.

FY24 Switchboard Calls January 2024 Total Calls - 1405

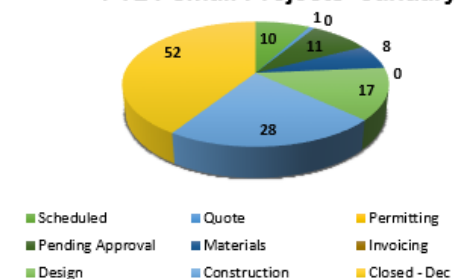


FY24 Work Orders - January 2024

Total 268 (excluding Jail)

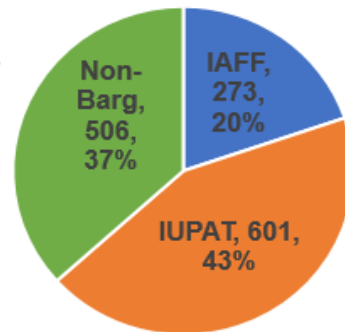


FY24 Small Projects- January



Workforce

Employee Count 1,380
Avg Age 45
Avg Hourly Rate \$27.47
Avg Years of Service 8.1



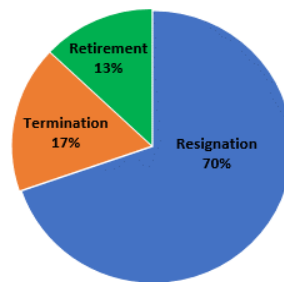
Retention of New Hires January
% completing probation 88%

Succession Planning

Ee's in FRS DROP the next 8 years 2.7%
% of Workforce Retired this FY 0.9%

Separations

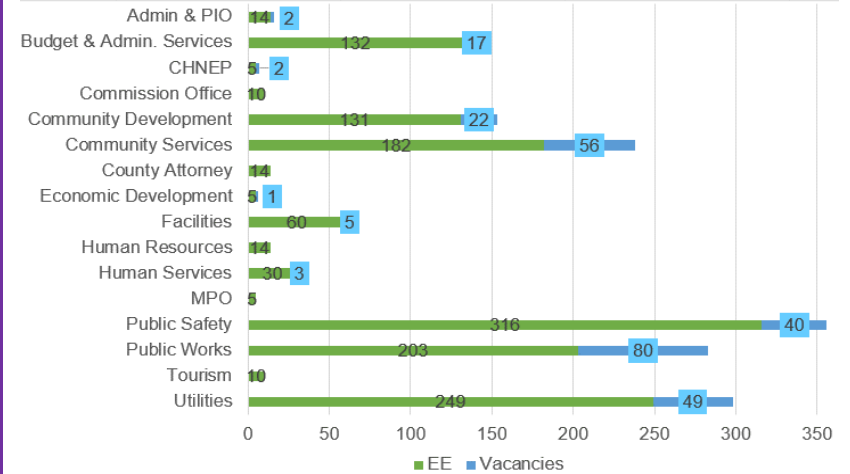
January
Turnover 1.7%
Separations 23



Training & Development

Training 497 EE's 20.25 10,064 contact hrs
% using Tuition Reimbursement 1%

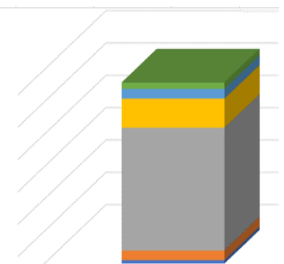
Employees vs Vacancies



Total Vacancies: 279

Recruitment

Applications Taken 552
Job Posting Hits 34,196
New Hires 38
Recruited Pos FT 80
Posted PT/Sea/Intern 19



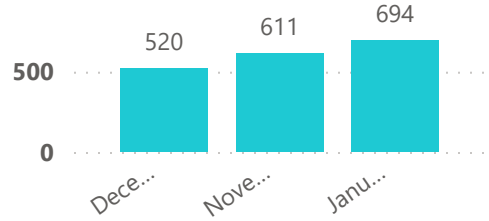
status	Total
status	2
re-hire	3
promotion	9
new hire	38
lateral	3
demotion	1



1072

Total Clients Served January 2024

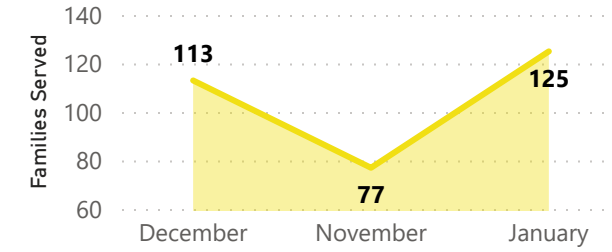
Referrals Made to FSC Partners



6742

Calls for Assistance

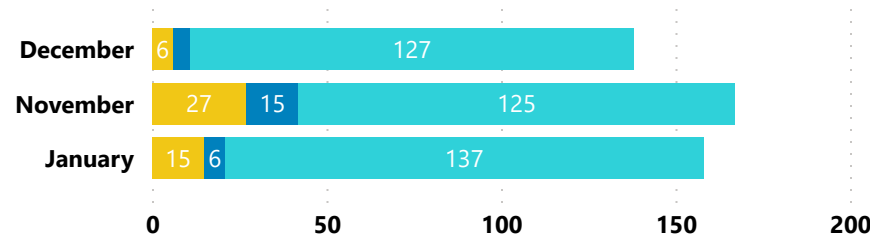
Human Services Food Pantry



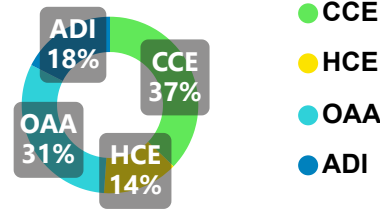
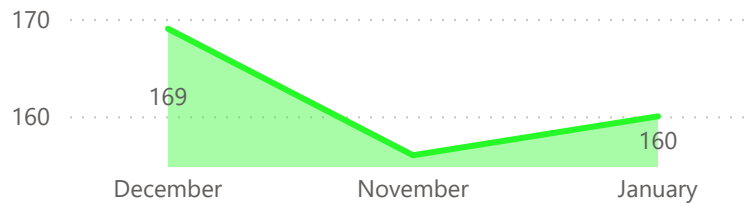
Aging & Adult Services

Case Management

● New Cases ● Completed/Closed/Termed ● In process/ Research

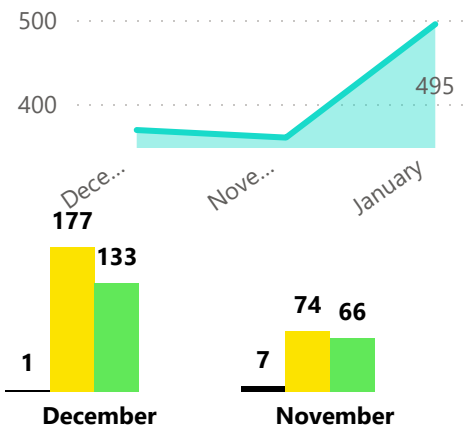


Clients Served by Month

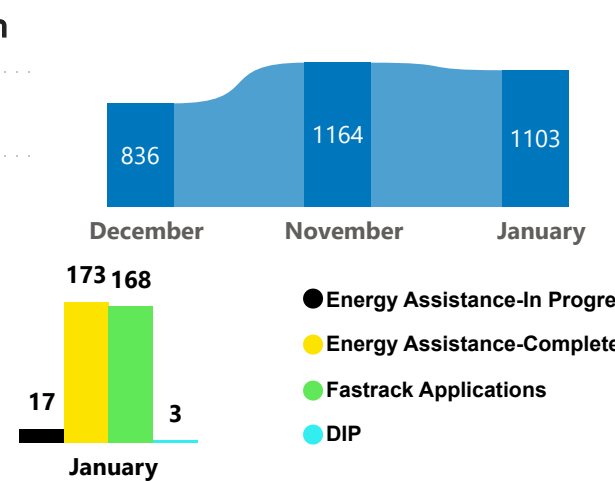


Intake Services

Total Clients Served by Month



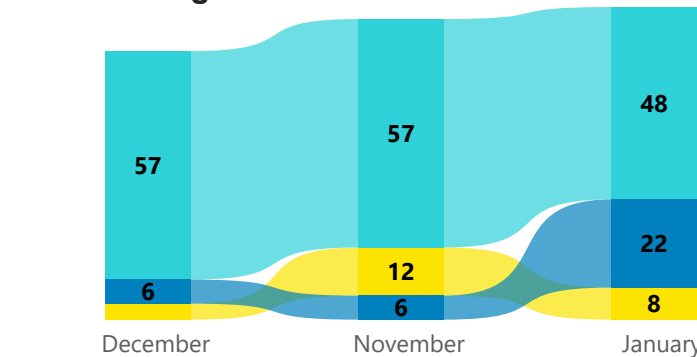
FSC Harry Chapin Food Truck Service



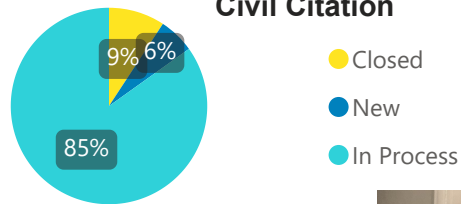
Neighborhood Services

● Completed/Closed/Termed ● In process/ Research ● New Cases

Case Management



Civil Citation



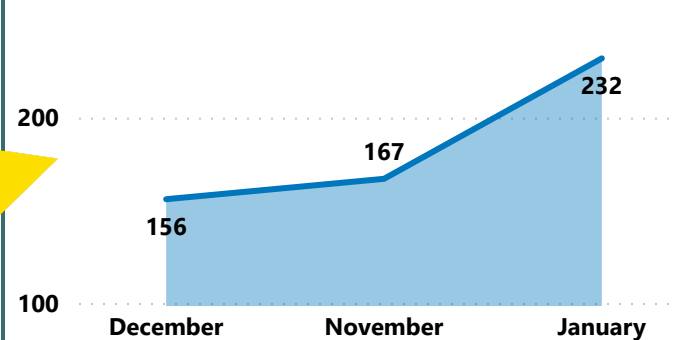
Rockstar of the Month

Neighborhood Services Case Manager Cheleon Sykes-Waters for exceptional service!



Veteran Services

VA Clients Served



New Claims

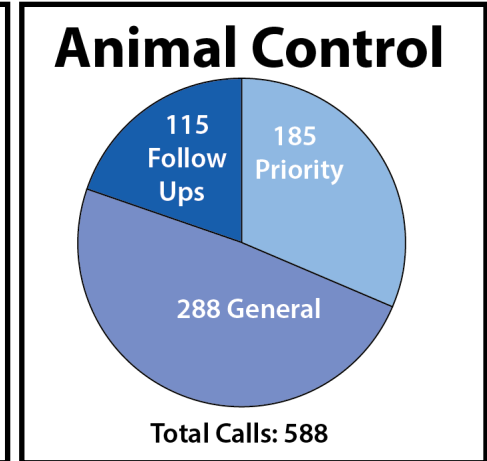
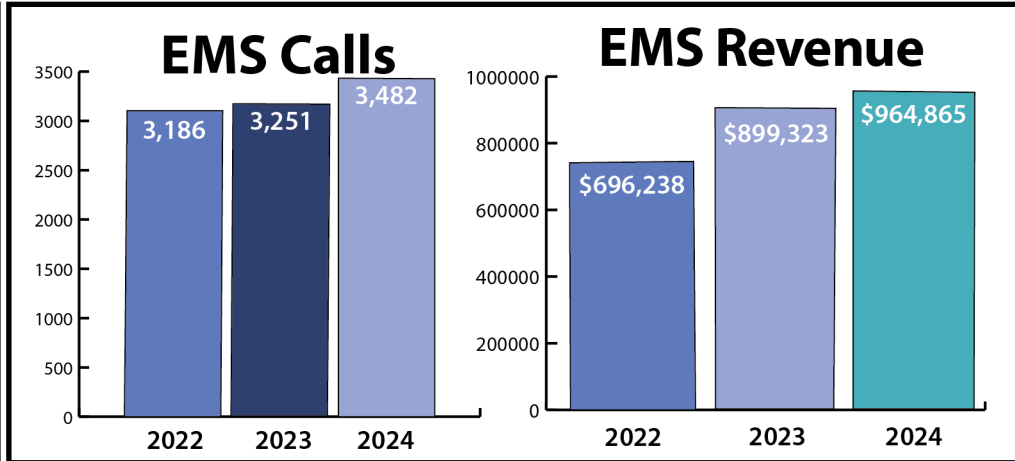
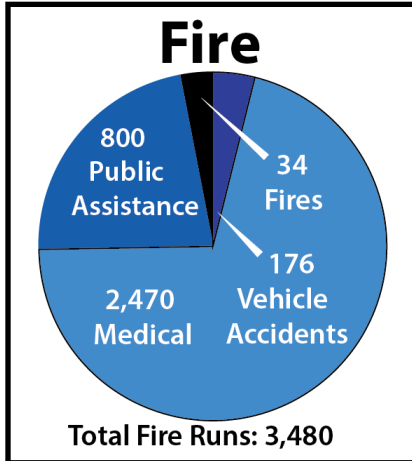


Calls for Veteran Services

1.9K

Our Mission: To collaborate and provide programs and connections that increase financial stability and support individuals and families as they work to reach their fullest potential.

Public Safety



Don't Wait - Check The Date!

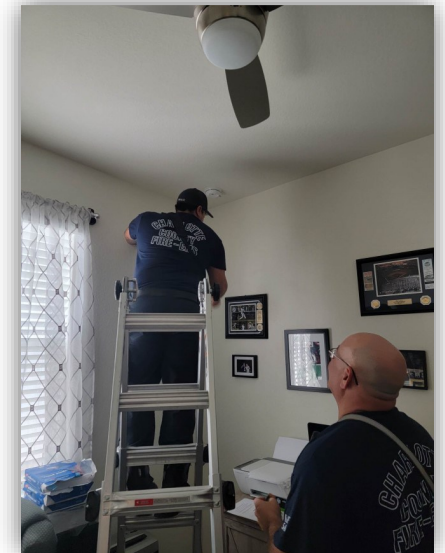
Smoke detectors are essential for every home. The average time to safely exit a home once your house begins filling with smoke is two minutes. Smoke detectors will help alert you to the danger, providing a valuable early warning to get out of your home and call 911.

Age matters when it comes to your smoke alarms. Check the manufacture date printed on the back; if it is older than ten years, it is time to replace your smoke alarms. You may wonder why replacing a smoke detector that appears to be working fine is necessary. The sensors degrade over the unit's life and reach a point when they are no longer dependable. According to the National Fire Protection Association, three out of five home fire deaths result from fires in properties without working smoke alarms. More than one-third, or 38 percent, of home fire deaths, result from fires in homes without smoke alarms. The risk of dying in a home fire is cut in half in homes with working smoke

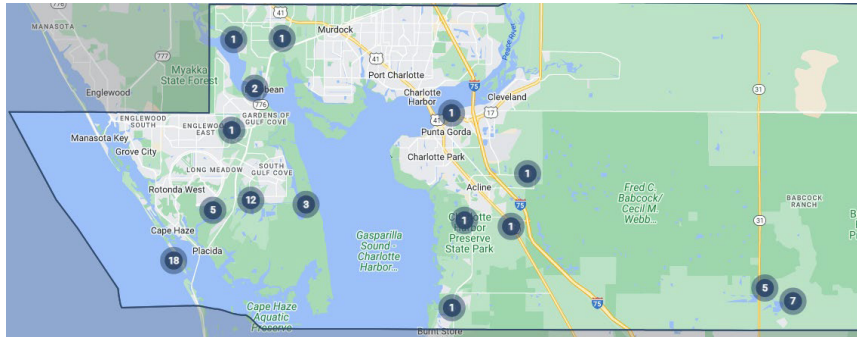
alarms.

As a community service, Charlotte County Fire & EMS will replace 9-volt batteries in existing, in-date, working smoke detectors and install ten-year battery-operated detectors provided by the resident.

Electric smoke alarms should be replaced with electric smoke alarms because they are interconnected, meaning when one sounds, they all sound. To schedule a smoke detector appointment or learn more about the program, email or call Todd Dunn at 941-833-5640 or Todd.Dunn@CharlotteCountyFL.gov.



Mosquito & Aquatic Weed Control



Adulticide

Larvicide

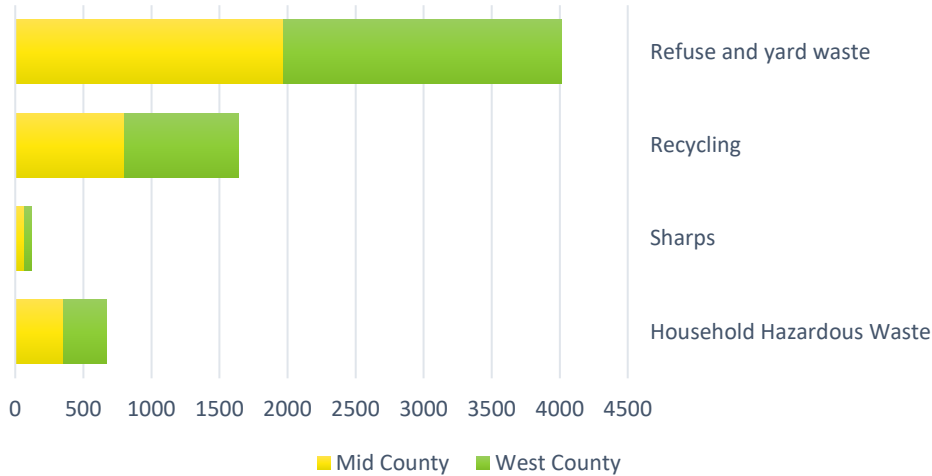
57,000
acres treated

4,250
acres treated

175

Total number of
mosquitos identified
to species

Transfer Facility Customers



CityWorks

1374 Work Orders Opened	787 Work Orders Closed
220 Service Requests Opened	58 Service Requests Closed


Application Requests

Received

193

Completed

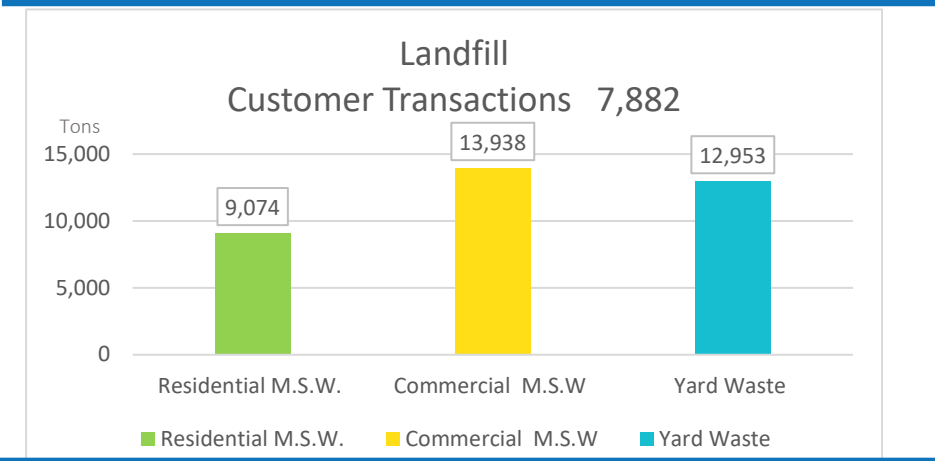
157



Engineering Division Hurricane Ian Projects

71
Total Projects

0 Planning	3 Purchasing	68 Complete	0 Construction
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Key Performance Indicators

Tourist Development Tax Collections TDT

(Current Month)

Dec-22	\$614,798	↑	7.7%
Dec-23	\$662,441		

TDT YTD Collections (Pacing)

Dec-22	\$1,524,900	↓	-4.9%
Dec-23	\$1,450,617		

PureFlorida.com

Website Traffic

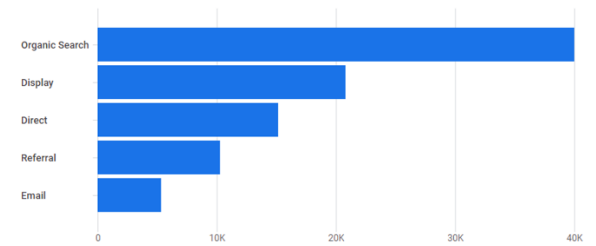
Website Users: 74,000

Sessions: 98,375

Top Origin Markets:

FL, GA, NY, IL, MI, OH, PA, VA, SC, MA

Sessions by Channel Group



SPORTS

Sales January 2024

USA BMX – 2024 Citrus Nationals

Charlotte BMX Track

January 12-15, 2024

The VCB Sports Division and Charlotte BMX Track hosted another USA BMX National Championship that attracted over 600 racers to Charlotte County. Although the track suffered some damage due to the hurricane, USA BMX had complete trust in the destination, track, and staff to pull off another successful Championship.



Association of Pickleball Players (APP) – Sunmed Punta Gorda Open

Pickleplex of Punta Gorda

January 17-21, 2024

The Sunmed Punta Gorda Open hosted over 1,000 athletes traveling in from across the US and internationally to participate on the expanded 24-court facility. The Championship on the final day was recorded and will be rebroadcasted and aired on CBS Sports later depending on program scheduling. They also hosted their end of year awards banquet while in Punta Gorda.



US Fastpitch Association – Polar Classic

Harold Avenue

January 27-28, 2024

Harold Avenue Park was home to this girls fastpitch tournament series that is usually held in North Florida. Our destination has been awarded the bid to expand their tournaments and host five throughout 2024 as they looked for a west coast destination as a partner to provide better access for elite teams in south and central Florida.



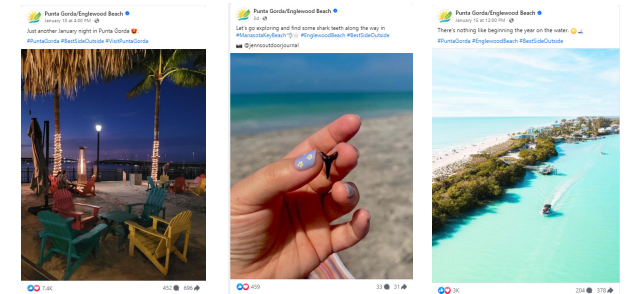
Fun Fact

With everyone gearing up to watch the Super Bowl.....

- There has never been a shutout in the Super Bowl
- In 1970 Carol Channing became the first singer to perform in the Super Bowl halftime show
- Minnesota Vikings are the only team to play in four Super Bowls and never held a lead

Public Relations/Media January 2024

A total of 290 media placements were secured. These placements had a reach of approximately 484,699,090 and a media ad value of approximately \$911,942.46.



Top 50 U.S. Public Golf Courses – Golfers' Choice 2024

After nearly 200,000 gather-submitted golf course reviews throughout 2023, these 50 facilities rose above the rest.

11 Heritage Landing Golf & Country Club



Great new golf
What's new? "Simply put, it's the best in the FL. ... needs to be that. Hermitage is a...
... complete ... everyone that is associated with Heritage Landing are ...
... of ..."



As Southwest Florida recovers from Ian, new vacation options emerge



High-end hospitality trend
The ongoing recovery and redevelopment efforts in Fort Myers Beach come with a
range of new, high-end hospitality development in the broader Southwest Florida
market.
Further north, near Charlotte County's ... Resort, Allegiant Travel Co.
opened the 70-room Sunmed Beach Club Hotel in December after a series
of lease- and bond-related development delays. The beachfront property is the
first hotel venture from Allegiant, which is known for its budget airline business.

Check out our top social media posts for the month
of January
[@realpureflorida](https://www.pureflorida.com)

Visitors to Charlotte County in fiscal year 2023 saved local residents an average of **\$1,026** per household in taxes.

OPERATIONS

- **Calls Presented:** 10,104
- **Call Wait Time:** 3 minutes 39 seconds
- **Sewer Connections:** 47,003
(312 increase from December)
- **Water Connections:** 69,792
(401 increase from December)

Charlotte County, FL App Requests

- 3 Misc.—Utilities Department
- 7 Utilities Billing
- 6 Utilities Department Service
- 16 Total

Charlotte County Utilities Facebook

2,615 Follows

2022 Water Quality Reports:

<https://tinyurl.com/2022-CCR-Peace-River>

<https://tinyurl.com/2022-CCR-Burnt-Store>

Remember, every drop counts!

Important Information:

The Customer Payment Center is located at the Murdock Administration Center, 18500 Murdock Circle, B-109, in Port Charlotte is open.

Monday through Friday—9 a.m. to 4 p.m.

The Customer Payment Center assisted 881 individuals for the month of January.



CHARLOTTE COUNTY

Utilities

WATER FACILITY



EXPLORE THE HEART OF CLEAN WATER!

We invite you to embark on an educational journey to discover the vital role our wastewater treatment facilities play in ensuring clean water for Charlotte County. The doors to our state-of-the-art facilities are opening, and we'd be thrilled to have you join us for an insightful and engaging tour!

13
March



TIME
10-12 P.M.

RSVP NOW!

CCUPR@CharlottCountyFL.gov



FUTURE TOURS



UNDER CONSTRUCTION



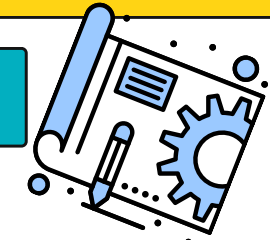
Ackerman Septic to Sewer Project:

Construction of a wastewater system to service approximately 2,135 properties with sewer service. Zones 1, 2 and the vacuum station are currently underway. The vacuum station is operating, and sewer connections in Zones 1 and 2 have begun. If you are in Zone 2 and still need to receive or complete an Installation Agreement, please contact Syndi Merriman at Syndi.Merriman@CharlotteCountyFL.gov.

AckermanProject.com

January Connections: 18 Total Connections: 249

UNDER DESIGN



Lake View/Midway Septic to Sewer Project:

This project proposes constructing a wastewater collection system for approximately 1,500 properties with sewer service, new water service lines, and a vacuum station. Staff is conducting roadway surveys in the proposed project area. Septic tank location letters have been sent to properties within the project area. Please complete these forms and return them in the self-addressed envelope provided.

LakeviewMidwayProject.com

Hillsborough Boulevard 8-inch Water Main Project:

This project will install an 8-inch water main along Hillsborough Boulevard from Yorkshire St. to US 41. The water main will be installed parallel to the Peace River Manasota Water Authority's 42-inch Phase 2B Pipeline.

To provide safe, reliable drinking water, reclaimed water and wastewater service for the enrichment of the community.